

# Property Damage Louisville Fire Department



KPI Owner: Lt. Col. William Bowman

Process: Community Fires

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary	
Baseline: CY 14, \$622K Monthly Avg.; \$7.5M yr. Goal: No more than \$643,131 per month		Data Source: LFD Firehouse Software  Goal Source: LFD LouieStat Reports  Benchmark Source: NFIRS	Plan-Do-Check-Act Step 3: Determine and quantify root causes  Measurement Method: The monthly dollar amount of property damage related to fires  Why Measure: Reduce loss of residential and business property  Next Improvement Step: Determine a relevant pareto so that root causes can be identified	
Benchmark: \$7 million/yr ; \$583,333 in a Month				

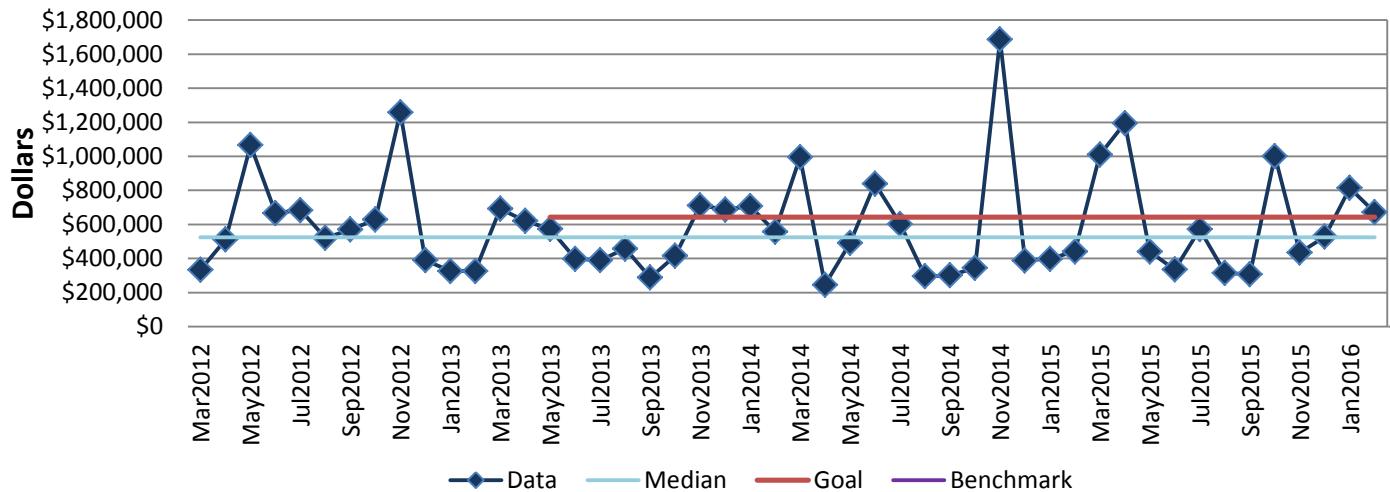
## How Are We Doing?

Mar2015-Feb2016 12 Month Goal	Mar2015-Feb2016 12 Month Actual	Feb2016 Goal	Feb2016 Actual
\$7,717,572	\$7,625,685	\$643,131	\$671,579
Dollars	Dollars	Dollars	Dollars

## Property Damage



Good



The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.